FasTracks Team Overview

John Harrison
RTD FasTracks Team
Corridor Engineering Manager
RTD hired a Program Management Consultant (PMC) along with a Public Information Consultant (PIC), and a Quality Management Consultant (QMC) to augment its existing Planning & Development (P&D) Dept. staff to implement the FasTracks Program -- this combined and co-located group forms the RTD FasTracks Team.
PMC Support

PMC support includes planning assistance, design management, project management, project controls, systems integration, construction management support, and staff for RTD’s Disadvantaged Business Enterprise/Small Business Enterprise (DBE/SBE) Program office.
Management Approach

• The Program Management Plan (PMP) lays the foundation upon which FasTracks is being managed.

• At the heart of the management structure are the project managers (PMs) for each project or element of the FasTracks Program.

• The project managers are empowered and have overall responsibility for their projects through the various phases of the program.
Management Approach

- During the planning/environmental phase of the Program, the Planning PMs manage projects with the support of an Engineering PM.

- After the planning/environmental process is complete, the Engineering PM and an Assistant Engineering PM assume responsibility for managing the design, construction and commissioning of the project.

- The Planning PM then assumes a support role through the remaining phases of the program.
Management Approach

• Each PM/Assistant PM reports to either the Corridor Planning Manager or the Corridor Engineering Manager during the corresponding phase of the Program.

• The Corridor Planning Manager reports to the RTD Senior Manager, Systems Planning

• The Corridor Engineering Manager reports to the RTD Senior Manager, Engineering,

• The Senior Managers all report to the Assistant General Manager of Planning and Development.
Quality Management Overview

Kevin Diviness
RTD FasTracks Team
Quality Oversight Manager
A cycle of continuous improvement…
Quality Management Philosophy

• Public Responsibility and Citizenship
  We will contribute to achievement of RTD’s organizational mission statement by delivering safe, clean, reliable, accessible, and cost-effective transportation services that promote improved quality of life within the region. As such, we will continuously measure our impact on the community to ensure that our project is achieving the positive effects that our stakeholders desire.
Quality Management Philosophy

• **Building Quality In**
  
  Introduction of new transportation infrastructure is achieved largely through procurement of outside products and services ... It is our belief that a quality product must be built in, rather than inspected in. Therefore, we will require that each of our contractors and consultants charged with delivering products and services to RTD, will implement effective and comprehensive quality management programs...
Quality Management Philosophy

• **Management by Fact**
  We will strive to achieve objective, requirements-based assessments of processes and products, in order to provide feedback to our contractors, promote continuous improvement, and provide RTD with adequate confidence in the products being delivered. To the extent possible, we will utilize information management tools that allow staff to capture and globally analyze these assessments, in order to make the best decisions possible relating to product acceptance.
Quality Management Philosophy

• Process Management

Although not directly involved in product delivery, we have a role in attaining a quality product. Therefore we will identify our own key processes, and periodically assess our performance in these areas in order to achieve continuous improvement internally.
The QMC’s Role on FasTracks

- Assist the FasTracks Team in establishing a quality oversight program for contracted work (design, construction, procurement)
- Conduct internal quality audits for continuous improvement
- Assist the FasTracks Team in establishing a “Quality of Life” measurement program
Public Information
Team Overview

Pauletta Tonilas
RTD FasTracks Team
Public Information Manager
The RTD FasTracks Public Information/Involvement Program will provide the communication integration necessary for consistent, accurate, reliable internal and external communications that support the RTD FasTracks team vision to provide an enhanced region-wide, reliable and safe transit system that responds to the growing transportation needs of the Regional Transportation District.
Public Information/Involvement Team

Purpose and Role of Team

• Communication liaison between management team and corridor teams/other internal teams
• Issues management – defining strategies and plan for addressing/resolving overarching issues
• Collateral and materials review – look and feel of FasTracks
• Ensure consistent message coordination
• Coordination and integration between phases and corridor teams
The DOT DBE program is carried out by state and local transportation agencies under the rules and guidelines in the Code of Federal Regulations (Title 49, Part 26). DOT DBE regulations require recipients of DOT Federal financial assistance, namely, state and local transportation agencies, to establish goals for the participation of disadvantaged entrepreneurs and certify the eligibility of DBE firms to participate in their DOT-assisted contracts.
Each DOT-assisted State and local transportation agency is required to establish narrowly-tailored DBE goals.

These DOT-assisted agencies evaluate their DOT-assisted contracts throughout the year and establish contract specific DBE subcontracting goals where these goals are needed to ensure nondiscrimination in federally assisted procurements.

The level of DBE subcontracting goals may vary from their approved DBE goal however, at the end of the year the amount of contract/subcontract awards to DBEs should be consistent with the overall goal.
SBE Program Eligibility:

Any for-profit business owned and controlled by individuals (regardless of gender or ethnicity) whose personal net worth does not exceed $750,000 and whose three year average business gross receipts (including affiliates) does not exceed $17,400,000 may participate in the SBE certification program.